



## MINUTES OF MEETING OF THE GRIEVANCE REDRESSAL COMMITTEE



No: RIC/Admin/ 5178 /21

Dated: 10/12/2021

A grievance meeting regarding annual tender of surgical & disposable for the financial year 2021-22 was held on 03-12-2021 at 09:00 am in the office of the Additional Medical Superintendent (Admin) which comprised all members of Grievance Redressal Committee. Attendance sheet are attached herewith.

Grievances of following firms were presented before the committee.

1. M/s Flowtronix System
2. M/s Magma International
3. M/s Iqbal & Company
4. M/s Imran Traders
5. M/s Pak Punjab Cardex
6. M/s Health Care International
7. M/s M Yousaf & Co
8. M/s Medco Health Care

The representatives of above mentioned firms were called & heard by the grievance committee and following decisions were made. The proceedings of the grievances committee are recorded as under:

### M/s Flowtronix System:-

S#	NAME OF ITEMS	COMMITTEE DECISION
23	Vascular Tornique Set	Selected "The firm provided the free sale certificate of andocore in the grievance meeting. The document is accepted and firm become responsive for selected item".
79	Isolator for pressure monitoring (no)	<b>Rejected</b>
95	CVP quad Lumen	Rejected "the item was rejected due to bad previous experience & not compatible with monitor"
96	CVP line triple lumen	
97	Double DPT kit	

### M/s Magma:-

S#	NAME OF ITEMS	COMMITTEE DECISION
171	M/s Magma raised observation regarding (Transpore Tape or equivalent all sizes) quoted by M/s Three Thirteen by stating that poor quality transparent tape.	The grievance of M/s Magma regarding said item is turndown by the grievance committee and decision of TAC remains intact.

130	M/s Magma raised observation regarding Fluid Warmer quoted by M/s Cardiac Care by stating that the said item is not compatible with Ranger Fluid Warmer Unit 3M USA.	The appeal of M/s Magma was discussed with the members of TAC and record of TAC was reviewed and it was found that Technical Advisory Committee has followed all the steps of evaluation of bid according to the rules, Therefore the grievance of M/s Iqbal & Company is turndown and decision of TAC remains intact.
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**M/s Iqbal & Company**

S#	NAME OF ITEMS	COMMITTEE DECISION
192	M/s Iqbal & Company raised observation against item ACT Pipettes quoted by M/s Safe Way System Pakistan. (copy attached)	<p>The chairman was informed by the representative of the M/s Iqbal &amp; Company, that the firm has no previous supply order as well as M/s Safe Way System does not hold one year experience from the date of registration of product.</p> <p>The chairman addressed the grievance of M/s Iqbal &amp; Company and take following decision unanimously.</p> <p>The chairman grievance committee was informed by the member of TAC that the said item of both firms was registered from DRAP in the year 2021; therefore DRAP registrations of both firms were accepted.</p> <p>The chairman grievance committee was informed by the members of TAC that the said item was also selected in Faisalabad Institute of Cardiology and Ch. Pervaiz Ellahi Institute of Cardiology Multan.</p> <p>Taking into consideration the above fact, the grievance of M/s Iqbal &amp; Company is turn down and the decision of TAC remains intact.</p>

**M/s Imran Traders**

S#	NAME OF ITEMS	COMMITTEE DECISION
74	Surgical Absorbable hemostat	Rejected <i>"The item was rejected due to not prequalified distributor."</i>

### M/s Pak Punjab Cardex

S#	NAME OF ITEMS	COMMITTEE DECISION
27	M/s Pak Punjab Cardex raised observation against Cardiovascular Pack that M/s Magma quoted brand as Medpro China never has been imported from M/s Medpro China. They don't have free sale certificate embassy attested as well as the product being manufactured in Pakistan are supplied.	The chairman Grievance Redressal Committee addressed the grievance of M/S Pak Punjab Cardex and take following decision unanimously: 1. Firm will provide Free Sale Certificate embassy attested on or before 20 <sup>th</sup> December 2021. 2. Firm will provide an undertaking on stamp paper that M/s Magma will provide Cardiovascular Pack of Medpro China, if firm failed to perform his obligation, competent authority has right to take appropriate action against M/s Magma.

### M/s Health Care International

S#	NAME OF ITEMS	COMMITTEE DECISION
27	M/s Health Care International raised observation against Liga Clips (Small, large) by stating to re-evaluate all bids in accordance with US FDA approval standard as these devices are high risk.	The chairman grievance committee was informed by the members of TAC that demand of Liga Clip was advertised as per End User demand in an annual tender of surgical & disposable for the F.Y 2021-22 and 05 firms were selected through competitive bidding process. After the listening of all concerned in detail, during said meeting, the members of grievance committee and TAC Committee is of the opinion that the grievance of M/s Health Care International is not accordingly therefore the grievance is turndown.


### M/s M Yousaf & Co


S#	NAME OF ITEMS	COMMITTEE DECISION
195	Disposable Gown Reinforced	Selected
196	Water Resistant Gown (60 gsm)	Selected

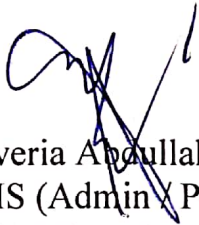
**M/s Medco Health Care**

S#	NAME OF ITEMS	COMMITTEE DECISION																		
1.	M/s Medco Health Care raised observation against <i>(Chest Tube 14,16,18,20,22,24 round Bottle single chamber / Pahsco Taiwan, Urometer Pahsco, Taiwan NG tube (all sizes) adult &amp; Peads &amp; Redivac Drains)</i> item quoted by M/s Cardiac Care by stating that the registration of said products was cancelled by DRAP on 16.03.2021 during 31 <sup>st</sup> meeting of medical device board but M/s Cardiac Care had willfully concealed the facts from the institution in order to have financial gains and to evade techno-legal compliance during technical evaluation the products.	After the listening of all concerned in detail, during said meeting, the members of grievance committee and TAC Committee is of the opinion that in order to achieve healthy competition and procurement to be made in a fair and transparent manner and to make procurement process efficient and economical the said item mentioned at serial no 77 & 123 may be retender. <table border="1"><thead><tr><th>S#</th><th>NAME OF ITEM</th><th>REGISTRATION</th></tr></thead><tbody><tr><td>30</td><td>Chest tube</td><td>DRAP Registration cancel <b>Item rejected</b></td></tr><tr><td>123</td><td>Round bottle single chamber</td><td><b>Item rejected &amp; Retender</b></td></tr><tr><td>154</td><td>Urometer</td><td>DRAP Registration cancel <b>Item rejected</b></td></tr><tr><td>155</td><td>NG Tube Adult &amp; Peads all sizes</td><td>DRAP Registration cancel <b>Item rejected</b></td></tr><tr><td>77</td><td>Redivac Drain</td><td><b>Item rejected &amp; Retender</b></td></tr></tbody></table>	S#	NAME OF ITEM	REGISTRATION	30	Chest tube	DRAP Registration cancel <b>Item rejected</b>	123	Round bottle single chamber	<b>Item rejected &amp; Retender</b>	154	Urometer	DRAP Registration cancel <b>Item rejected</b>	155	NG Tube Adult & Peads all sizes	DRAP Registration cancel <b>Item rejected</b>	77	Redivac Drain	<b>Item rejected &amp; Retender</b>
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**Meeting was ended with the vote of thanks.**

  
Mr. Sohail Hassan  
Account Officer  
RIC Rawalpindi  
**(Member)**

  
Dr. Hamid Sharif Khan  
Asstt Professor of Cardiology  
RIC Rawalpindi  
**(Member)**

  
Dr. Javeria Abdullah Malik  
AMS (Admin / P&D)  
RIC Rawalpindi  
**(Chairman)**